

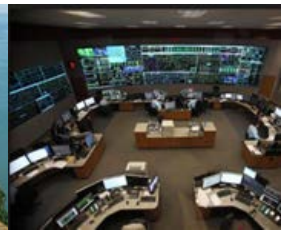
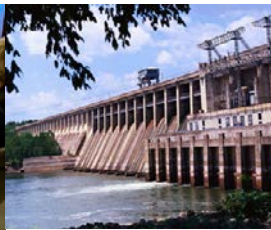


**RELIABILITY FIRST**

# Welcome to the RF Generator Workshop

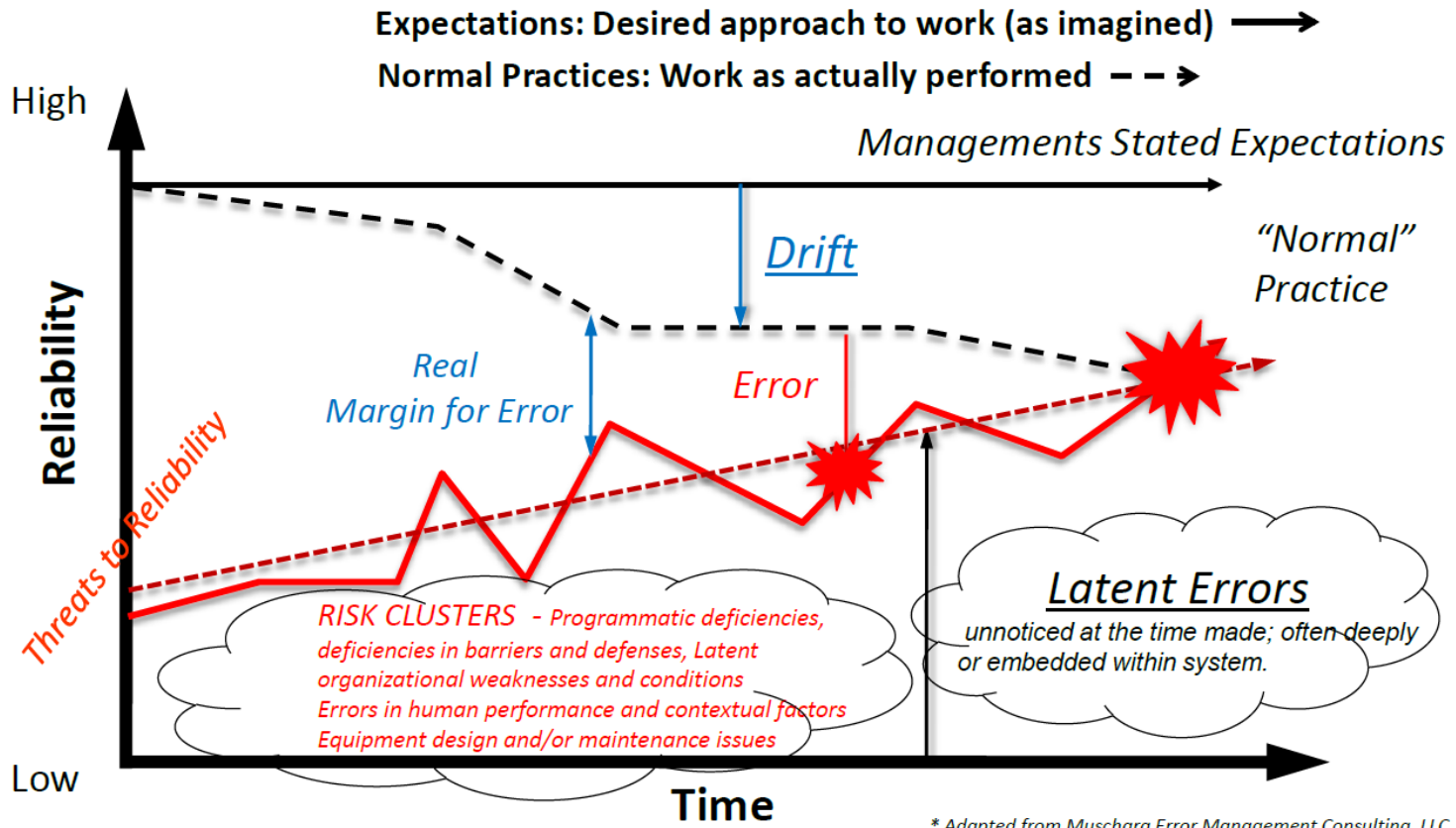
**Jeff Mitchell, Director Reliability Assessment and  
Performance Analysis**

**Cleveland, OH  
October 19, 2016**



# Why Are We Here?

## Drifting to Failure Concept\*



\* Adapted from Muschara Error Management Consulting, LLC



# Why Are We Here?



“STORIES ARE JUST  
DATA WITH A SOUL.”

DR. BRENÉ BROWN - UNIVERSITY OF HOUSTON



# Why Are We Here?

- **"Those who do not learn history are doomed to repeat it."**  
- **George Santayana** (born Dec. 16, 1863 in Madrid, Spain – died Sept. 26, 1952 in Rome, Italy) was a philosopher, essayist, poet, and novelist.
- **Facilitate discussions among the personnel who want to solve problems.** Those workers who are closest to the problems should be part of the solutions (Human Performance 101). Also, weave into the discussions concepts of human performance.
- **Help everyone learn from one another!** Share success stories, lessons learned, and near-miss encounters among the folks who work with the various aspects of generating plants everyday.
- You can learn much from your peers' experiences. This will **help to improve each other's performance.**
- Have active attendee participation to encourage idea/knowledge sharing (i.e., a **dialogue**)  
(Not only to have presentations for the whole workshop – a monologue).



# “What Happens in Vegas, Stays in Vegas”.



# Introductions

➤ **Name**

➤ **Company**

➤ **Area of work**

(for example, plant manager, engineer, trainer, data submitter, etc.)

➤ **What you hope to get from this workshop** (what's in it for me!)

*Please sign the attendance sheet!*



**It Is Your Day!**



# ROUNDTABLE DISCUSSION

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# Attendee Feedback Wanted

- ***Please complete the survey***
- ***What are other organizations doing, such as:***
  - ***North American Generator Forum,***
  - ***RTO groups,***
  - ***others?***
- ***Thoughts on making this a permanent RF group?***
- ***Other topics for possible future workshops?***





