

6th Annual Human Performance Workshop

Thursday, August 3 | 8:00 am to 12:00 pm via WebEx



This event will focus on practical application of HP techniques and concepts for front-line activities that attendees can retain and use in transmission reliability-related work areas, such as operations, asset management, design, protection, maintenance, and others.

[Register Here!](#)

Intended Audience

The ideas, suggestions and stories shared during this highly interactive, free event are especially relevant for:

- Substation and Transmission Maintenance personnel
- Protection and Controls experts
- Operations Control Rooms, including tools support personnel for EMS, SCADA, etc.
- Asset Design Groups (substation and transmission)
- Human Resource Professionals
- Asset Management Groups
- Internal Control Champions and Specialists
- Company Trainers
- Leadership and others interested in these topics

Presentation	Presenter	Time (Eastern)
Welcome and Introductions	John Idzior, ReliabilityFirst	8:00 - 8:05
HP Metrics & Why We Are Here	Johnny Gest, ReliabilityFirst	8:05 - 8:25
Close Call Reporting Program	Beth Lay, Lewis Tree	8:25 - 9:25
Break - 15 Minutes		9:25 - 9:40
Habits of a Highly Effective Safety Culture	Rod Courtney, Ampirical	9:40 - 10:40
HP and BES System Events	Dwayne Fewless, ReliabilityFirst	10:40 - 10:55
Don't Manage Your Stress - Rekindle Your Heart	Dr. Scott Sheperd	10:55 - 11:55
Closing Remarks	John Idzior, ReliabilityFirst Corporation	11:55 - 12:00

Please contact [John Idzior](#), Principal Engineer, Engineering & System Performance, or [Johnny Gest](#), Manager, Engineering & System Performance with any questions.